



# EXPERT MANAGEMENT



**Max Chuard**  
Chief Executive Officer  
Swiss, born in 1973

Mr. Max Chuard has been serving as CEO of Temenos since 2019 and is responsible for the company's strategic direction and growth. He brings more than 20 years of technology and global leadership expertise to the company.

He has been instrumental in positioning Temenos as the World's Number 1 Banking Software company and driving the next generation of cloud and AI-based solutions. An inspiring thought leader, Mr. Chuard speaks regularly at large scale events and is a strong advocate for CSR, diversity and inclusion.

Mr. Chuard joined Temenos in 2002 leading the company's mergers and acquisitions strategy and has successfully driven 15 successful transactions including Akcelerator, Multifonds, Avoka and Kony. In 2012 he became Chief Financial Officer of Temenos and in 2015 he was appointed Chief Operating Officer in addition to his Chief Financial Officer role. During his time at Temenos, the company has increased its market value from USD 700 million to in excess of USD 12 billion becoming the fourth-largest software company in Europe and one of the fastest growing global technology organizations.

Mr. Chuard began his career as a business analyst at JP Morgan and subsequently held a senior position at SWICORP, a Swiss merchant bank.

Mr. Chuard holds a Master's of Science in Finance from the University of Lausanne.

**Panagiotis "Takis" Spiliopoulos**  
Chief Financial Officer  
Greek, born in 1970

Before being appointed CFO in 2019, Mr. Panagiotis "Takis" Spiliopoulos was Head of Research and member of the Investment Banking management team at leading Swiss bank Vontobel, where he successfully built the #1 franchise in Swiss equities over the last ten years, as recognized by Thomson Exel. He has been advising institutional clients as key opinion leader on technology investments. Before that, he led the technology research practice at the same bank and had the lead on numerous capital market transactions. Before joining Vontobel in 2001, Mr. Spiliopoulos was Head of Investments and Member of the Executive Management Board at a venture capital technology where he was responsible for due diligence, company valuation, investment proposal, deal negotiations and setup of deal structure.

Before switching to the investment side in 1999, Mr. Spiliopoulos worked as management and technology consultant for leading international players, among others Accenture (formerly Andersen Consulting, where he started his career in 1995), advising financial institutions on strategy and information technology matters, including the implementation of new processes and applications.

Mr. Spiliopoulos holds a Master's Degree in Computer Science and Business Economics from the Swiss Federal Institute of Technology (ETH Zürich), Switzerland. He also holds an Executive MBA and a degree in financial analysis (CEFA/EFFAS).

### **Mark Winterburn** 3 **Chief Product and Technology Officer** *British, born in 1960*

Mr. Mark Winterburn is Chief Product and Technology Officer and Member of the Executive Committee. He is responsible for the product and technology organizations within Temenos. Mr. Winterburn is responsible for managing Temenos' banking software products and technology development as well as leading the overall innovation agenda. Temenos has always been in the forefront of technology innovation; it was the first company to offer a real-time, 24x7 banking system, and the first to launch a banking system in the cloud.

Mr. Winterburn joined Temenos in 2011 to lead product organization. He has over 40 years' experience in IT, over 30 of them in financial services. Prior to joining Temenos, Mr. Winterburn held the position of VP Solutions Management & Product Development at Finastra, and held a number of senior positions at Lloyds TSB, with a proven track record of driving large and complex IT change programs.

He has studied Leadership, Product, Cultural and Change Management at Harvard Business School, Cranfield University and Henley Management School.

Mr. Winterburn studied a Software Engineering diploma at Coventry University, England.

### **Jean-Michel Hilsenkopf** 4 **Chief Operating Officer** *French, born in 1963*

Mr. Jean-Michel Hilsenkopf was appointed Chief Operating Officer of Temenos in February 2019. Mr. Hilsenkopf is one of the original members of the Company, having joined in 1993. His deep understanding of the company, its culture, and passion for delivery gives him the vision to drive the regional strategy forward.

Prior to taking up his current role, Mr. Hilsenkopf was the Chief Revenue Officer. He previously held the position of managing director for Temenos in Europe, Middle East, Africa and Latin American regions, as well as Temenos Cloud, regional general manager for Europe. Mr. Hilsenkopf has also successfully integrated several acquired companies, such as Odyssey and Viveo. Before joining Temenos, Mr. Hilsenkopf worked as a consultant in the banking sector.

Mr. Hilsenkopf holds an MBA in international marketing from the University of Geneva, Switzerland as well as a Master degree in Computer Engineering from the Polytech of Clermont-Ferrand, France.

### **Alexa Guenoun** 5 **President of the Americas and Global Head of Partners** *French, born in 1972*

Ms. Alexa Guenoun is President of the Americas and Global Head of Partners and Member of the Executive Committee. In her current role, she has full P&L responsibility, and leads strategy and customer success for both North and South America. Ms. Guenoun is also leading the Temenos' Partner organization globally.

Prior to that, Ms. Guenoun was Chief Client Officer at Temenos since 2017 and had responsibility for Services, Partners, Cloud Operations and Support globally. Ms. Guenoun joined Temenos in 2006 and has held a number of leadership roles within sales and business development including the role of Regional Director for French Speaking Territories.

Ms. Guenoun has over 20 years of experience in global banking technology having worked in Luxembourg, Hong Kong, Singapore and New York. Prior to joining Temenos, she held a number of positions at Finastra including Head of Regional Business Development for APAC.

Ms. Guenoun holds a Bachelor's Degree in Marketing and Finance from the American BBA INSEEC in Paris.

### **Colin Jarrett** 6 **Chief Cloud and Delivery Officer** *British, born in 1969*

Dr. Colin Jarret is Chief Cloud and Delivery Officer and Member of the Executive Committee. In his current role, he leads Temenos' SaaS and cloud business as well as the Company's global services organization.

Prior to this role, Dr. Jarrett was the Managing Director of Global Client Services and Support and before that Global Head of Product Development at Temenos since 2016. He was responsible for driving rapid expansion in development capability, delivering scalability and efficiency, while maintaining quality and timely development of Temenos' products.

Dr. Jarrett joined Temenos in 2016 from Accenture where he was Managing Director. He has spent 20 years working in large-scale technology delivery projects across the financial services industry with Accenture and has extensive experience of global delivery. Dr. Jarrett spent five years working in India building the Financial Services Delivery Excellence practice and five years in the Philippines leading the Banking and Payments Technology Delivery group.

Dr. Jarrett holds a Ph.D. from Cambridge University where he studied Condensed Matter Physics and was elected as a bye-fellow of Magdalene College. He is also a named inventor holding patents both with Accenture and Philips.